

***** Recent changes related to COVID-19 *****

Please be aware that as of 31 January 2022, a vaccination mandate has been introduced requiring proof of vaccination to be provided in all hospitality venues. All guests and staff are also required to wear a mask in all indoor areas when not eating and drinking.

When checking in please be prepared for all guests staying with us to:

1. Wear a mask in all indoor common areas of the property including reception, guest lounge and dining areas and all corridors and foyers
2. Check in using the Safe WA or Service WA App
3. Provide proof of vaccination - being:
 - Service WA app or Medicare Express app.
 - COVID-19 digital vaccination certificate from the Australian Immunisation Register.
 - Immunisation History Statement (showing two doses) from the Australian Immunisation Register.
 - Immunisation History Statement (showing a medical exemption) from the Australian Immunisation Register.
 - An International COVID-19 digital vaccination certificate issued by the Commonwealth Government.
4. Provide proof of identification (such as driver's license or credit card)

Please contact us ASAP (and prior to your arrival) if you, or any guest staying with you is not able or willing to provide proof of vaccination on check in or if you prefer to have a contactless check-in.

Your stay with us during Covid-19.

We have taken the following measures to ensure compliance and safety during this period:

- Dining room has reduced seating capacity to allow better social distancing
- Breakfast buffet service has been changed to full table service - you can remain fully seated at your table throughout breakfast service
- Some outdoor seating now available for breakfast service
- Hand sanitiser is available throughout the property
- Ongoing regular sanitation of high touch points through the building (e.g. door knobs and hand rails)
- Daily serving - you have full control over whether our staff enter your room during your stay. You have the choice of "No Service Required" "Please Service My Room" or Do Not - Disturb" signs to instruct our team of your requirements
- Dishwashing supplies and additional towels and amenities are now stocked in your room should you wish to avoid servicing
- Crockery and cutlery is now provided in rooms should you choose to not dine out on any night
- Contactless delivery available for our platters which are now being served as a grazing box

If you prefer to even take things a step further and keep your stay as contactless as possible, please contact us so we can arrange for: Contactless check in and Continental breakfast delivered to your room.

We look forward to welcoming you and ensuring that changes have the most minimal effect on your experience possible and to helping you enjoy a wonderful, relaxed, and safe stay in Albany.

Best regards
Sally & Craig Pullin and The Beach House at Bayside Team

